

Electronic Acknowledgement Receipt

EFS ID:	1716899
Application Number:	09766175
International Application Number:	
Confirmation Number:	9529
Title of Invention:	Proactive call and contact center system
First Named Inventor/Applicant Name:	Mark Buonanno
Customer Number:	20575
Filer:	Scott Alexander Schaffer/Kim Ramsey
Filer Authorized By:	Scott Alexander Schaffer
Attorney Docket Number:	2705-710
Receipt Date:	25-APR-2007
Filing Date:	18-JAN-2001
Time Stamp:	19:02:28
Application Type:	Utility

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Submitted with Payment	yes
Payment was successfully received in RAM	\$ 790
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Deposit Account	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
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1	Miscellaneous Incoming Letter	2705-710AmendmentTransmittal.pdf	45371	no	1
Warnings:					
Information:					
2	Request for Continued Examination (RCE)	2705-710RCE.pdf	664755	no	3
Warnings:					
Information:					
3		2705-710aAmendment.pdf	1101672	yes	22
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Amendment Submitted/Entered with Filing of CPA/RCE		1	1	
	Specification		2	3	
	Drawings		4	4	
	Claims		5	13	
	Applicant Arguments/Remarks Made in an Amendment		14	17	
	Drawings		18	22	
Warnings:					
Information:					
4	Information Disclosure Statement (IDS) Filed	2705-710IDS.pdf	782101	no	5
Warnings:					
Information:					
5	Foreign Reference	FP01.pdf	1763036	no	34
Warnings:					
Information:					
6	Fee Worksheet (PTO-06)	fee-info.pdf	8164	no	2
Warnings:					
Information:					

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.